



Dear Parents/Carers,

FREE SCHOOL MEAL STUDENTS

Thank you to all parents and carers who responded to my last email regarding students eligible for free school meals. All responses have now been logged and the school is ready to proceed with the issue of Evouchers to parents and carers who responded.

However, you may have heard through the media that the Department for Education (DfE) have now put together their own Evoucher scheme which all schools are encouraged to use. We have been given information on how to access this so that vouchers can be issued as soon as possible. Our original supplier was to be through a company called Wande however now we must utilise the services of the DfE supplier EdenRed.

At present this is proving difficult as despite repeated attempts :

- The school has not received an invitation email or activation code
- We have emailed freeschoolmeals@edenred.com and have had an automated response that they will be in touch but no further response as yet.
- Today have been in a phone queue for the pass 4 hours trying to get through to Edenred.

Unfortunately, without the activation code we cannot move forward in sending out FSM vouchers via the DfE recommended supplier. We will endeavour to get this in place as soon as possible next week however as the vouchers are for term time only the first vouchers should be available for the week beginning 20 April 2020.

Thank you for your continuing support and please be assured I will contact you again when I have further information.

Best wishes and take care.

Mr B Heeley
Headteacher